



SWATHI COLLEGE OF PHARMACY

(Approved by A.I.C.T.E. & P.C.I., New Delhi, Govt. of A.P., Affiliated to J.N.T. University, Anantapur)

An ISO 9001:2015 Certified Institution

KANUPURU BIT – I, VENKATACHALAM (P&M), SPSR NELLORE DISTRICT, ANDHRA PRADESH, INDIA – 524 320

EMAIL: principal.9n@jntua.ac.in; director@swathicolleges.ac.in

Contact: +91-8008 100003; +91-73308 50606

Website: <https://pharmacy.swathicolleges.ac.in>

20-09-2024

Dr.S.Nivedhitha M.Pharm., Ph.D., MHRM

Principal

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

S.No	Details
1	Implementation of guidelines of statutory / regulatory bodies
2	Organization wide awareness and undertakings on policies with zero tolerance
3	Mechanisms for submission of online / offline student's grievances
4	Timely redressal of the grievances through appropriate committees

Options:

A. All of the Above

PRINCIPAL

Dr. S. Nivedhitha, M.Pharm., PhD., MHRM
Professor & Principal
SWATHI COLLEGE OF PHARMACY
Venkatchalam P.O. & (M),
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Response to DVV Query

Criterion 5: Student Support and Progression

5.1 Student Support

5.1.4 The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases

1. Implementation of guidelines of statutory/regulatory bodies
2. Organization wide awareness and undertakings on policies with zero tolerance
3. Mechanisms for submission of online/offline students' grievances
4. Timely redressal of the grievances through appropriate committees

Metric	File Description	Link
5.1.4	Statutory regulations / norms of UGC / AICTE related to grievances and its implementation in committee formation (Internal complaints committee, Grievance redressal committee, Anti ragging committee)	View
	The mechanism of SUBMISSION of grievances (both online and offline)	View
	Link for the mechanism of grievance redressal hosted in the institution website	View
	Organization wide awareness and undertakings on policies with zero tolerance	View
	Report of timely redressal of grievances from Anti ragging, Students grievances, Internal Complaints committee during last five years (2019-20 to 2023-24)	View
	Minutes of meetings held by the student grievance committee	View
	Circulars for Anti ragging, Students grievances, Internal Complaints committee during last five years (2019-20 to 2023-24)	View
	Appointment Of Ombudsman	View