SWATHI COLLEGE OF PHARMACY

(Approved by A.I.C.T.E. & P.C.I., New Delhi, Govt. of A.P., Affiliated to J.N.T. University, Anantapur)
An ISO 9001:2015 Certified Institution

KANUPURU BIT - I, VENKATACHALAM (P&M), SPSR NELLORE DISTRICT, ANDHRA PRADESH, INDIA - 524 320

EMAIL: principal.9n@jntua.ac.in; director@swathicolleges.ac.in Contact: +91-8008 100003; +91-73308 50606

Website: https://pharmacy.swathicolleges.ac.in

20-09-2024

Dr.S.Nivedhitha M.Pharm., Ph.D., MHRM Principal

TO WHOMSOEVER IT MAY CONCERN

This is to certify that the Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases.

S.No	Details
1	Implementation of guidelines of statutory / regulatory bodies
2	Organization wide awareness and undertakings on policies with zero tolerance
3	Mechanisms for submission of online / offline student's grievances
4	Timely redressal of the grievances through appropriate committees

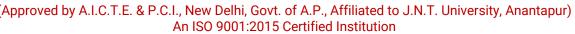
Options:

A. All of the Above

PRINCIPAL

Dr. S. Nivedhitha, M. Pharm., PHD, MURM Professor & Principal SWATHI COLLEGE OF PHARMACY Venkatachalam P.O. & (M), MELLOGIE DISS

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Response to DVV Query

Criterion 5: Student Support and Progression

5.1 Student Support

- **5.1.4** The institution adopts the following for redressal of student grievances including sexual harassment and ragging cases
- 1. Implementation of guidelines of statutory/regulatory bodies
- 2. Organization wide awareness and undertakings on policies with zero tolerance
- 3. Mechanisms for submission of online/offline students' grievances
- 4. Timely redressal of the grievances through appropriate committees

Metric	File Description	Link
	Statutory regulations / norms of UGC / AICTE related to grievances and its implementation in committee formation (Internal complaints committee, Grievance redressal committee, Anti ragging committee)	<u>View</u>
	The mechanism of SUBMISSION of grievances (both online and offline)	<u>View</u>
	Link for the mechanism of grievance redressal hosted in the institution website	<u>View</u>
5.1.4	Organization wide awareness and undertakings on policies with zero tolerance	<u>View</u>
	Report of timely redressal of grievances from Anti ragging, Students grievances, Internal Complaints committee during last five years (2019-20 to 2023-24)	<u>View</u>
	Minutes of meetings held by the student grievance committee	<u>View</u>
	Circulars for Anti ragging, Students grievances, Internal Complaints committee during last five years (2019-20 to 2023-24)	<u>View</u>
	Appointment Of Ombudsman	<u>View</u>